

Returns Policy

This site is maintained and operated by GlobalMed Technologies (“GlobalMed”). Our highest priority is to ensure that your privacy is respected, that your transaction is secure, and that any data you provide to us is protected.

Returns

Please examine your order upon arrival for any discrepancies or defects. If there is a problem, please notify us within 5 days of receipt of shipment. Absolutely no returns will be accepted after 30 days.

A full credit will be given for returned products that are undamaged. The credit will always be made in the currency and method by which payment was originally made. You are responsible for the return shipping cost.

To return an item, contact us first by e-mail or telephone for a Return Authorization Number. We will need your name, contact information and details of the product and original order.

Please return each item in its original box and with all original packing materials. All shipping must be prepaid.

Damage

In the event of shipping damage to items, please save all packaging materials and report damage immediately to the carrier. All shipping damage claims must be filed directly with the carrier and GlobalMed must be notified.

Warranty

This product is covered under a manufacturer's warranty. If your product fails after the initial 30 day return period, refer to the warranty policy: <https://omniluxled.com/wp-content/warranty.pdf>

Legal Rights

Your legal rights are not affected by anything stated on this page.

GlobalMed reserves the right to change, modify, add, or remove portions of this statement at any time. You should check this page periodically for changes. Your continued use of this Site following the posting of changes to this statement will mean that you accept those changes.

Contact us:

9.00 a.m. to 5.00 p.m. PST

Monday to Friday GlobalMed

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Contact Form: <https://omniluxled.com/contact/>